

Unit 7 Ransome Road, Far Cotton, Northampton, NN4 8AA Tel: 01604 700616

## Terms & Conditions

- 1. All prices quoted are exclusive of VAT which will be charged at the national rate at the time of invoicing.
- 2. Prices quoted are valid for a period of 30 days from the date of the quotation, price after 30 days period may be altered without prior notice.
- 3. Payment of an Invoices is required on completion of the bodywork. Property and title of the goods will not pass to the customer until irrevocable payment has been received. Credit or payment agreements must be agreed by both parties prior to the order being accepted by CVB Ltd. We reserve the right to claim from the customer all reasonable expenses incurred in the collection of any overdue money and charge 2% interest per month until all money has been collected.
- 4. Confirmation of an order showing a purchase order number is required before work commences.
- 5. Delivery and collection charges are not included in any quotation unless otherwise specified.
- 6. Shortages, damages or non-delivery of a product must be notified to us in writing within 3 working days.
- 7. Returns must include the purchase Invoice number. If the product is faulty it will be investigated and may be repaired or credit at our discretion. If the goods are supplied correctly and returned for credit a handling charge of up to 25% may be charged.
- 8. The risk of damage or loss to the product passes to the customer when the product is collected or at the time of delivery.
- 9. Orders are accepted and supplied only on the strict understanding the buyer agrees to these terms and conditions and any conditions shown on a purchase order that are different to CVB Ltd will be nullified. Any changes in the terms and conditions should have been agreed by CVB Ltd before any work is started.
- 10. All legal regulations are the responsibility of the customer for any retro fitted items.